## **Critical User Account Agreement**

Critical Users are defined by the District as:

- 1) Customers that for medical or health related concerns must be notified in a priority manner of any water outage. The District will give first priority for notification of any water outage known to the District. The Customer is urged by the District to store an onsite backup supply of water in the amount necessary to perform the necessary tasks for a 24-hour period.
- 2) Customers who require a reliable supply of water continuously and without such continuity would endanger human health or incur damages of more than \$1,000. The District must ensure that a secondary backup supply of water exists through onsite-storage and pumping facilities, adequate groundwater wells, or redundancy in the delivery system. Redundancy in the Delivery System shall include a two-way feed from the distribution piping to the meter vault. This two-way feed shall be able to provide the full amount of water to the customer from each direction, assuming that one feed is shutdown for repair or maintenance. A meter by-pass and a second backflow prevention device with appropriate isolation valves shall also be required. The customer shall be responsible for all costs associated with the provision of Redundancy in the Delivery System. The District shall approve the backup supply of water for all Critical User Accounts.

The District and the owner or authorized manager of the facility identified as a Critical User Account hereby agrees to the terms and conditions of this agreement.

Name of Owner/Authorized Manager:  Premise Address:	
Source of Secondary Backup Supply:	Type of Backflow Prevention:
☐ Groundwater Well	[ ] Air Gap
□ Storage / Pump	[ ] RPBP Device
□ NWCWD Delivery System	[ ] Double Check Assembly
□ Other	[ ] Other
·	et Staff/Date:
Verified by North Weld County Water District  District Authorization	