### What is Direct Payment?
Direct Payment is a program, which allows your North Weld County Water District utility bill to be automatically paid from your bank account. When you sign up for the program, your utility bill will be posted to your NWCWD account on the 15th of each month and paid on the 17th of each month.

### How safe and reliable is Direct Payment?
Direct Payment is a safe, reliable way to pay your utility bill. When you authorize Direct Payment you are giving permission to North Weld County Water District to withdraw the amount due from the bank account you designate. The withdrawals are done by your financial institution. Your monthly bank statement will inform you of the withdrawal each month.

### What are the benefits of Direct Payment?
Automated payment plans are growing at an ever-increasing rate. They offer consumers a convenient method of making time-sensitive payments without the necessity of writing a check. Even if you are away, your utility bill will be automatically paid.

### What if my banking information should change?
Please notify our office in writing of a change in your banking information including the date the change is effective. A voided check is required for your new account.

### Here’s how it works:
You are mailed a bill each month before your payment is automatically deducted from your checking account. This will give you time to call us if you have any questions on your bill. Your payment will be deducted on the 17th of the month.

### What if I should have any other questions?
For any other questions regarding Direct Payment please our office at (970) 356-3020 and speak with Colleen McGehee.

### Will I still receive a utility bill?
Yes. You will still receive an itemized bill.

### You may become a customer of the Direct Payment program simply by filling in the payment authorization below and enclosing a voided check.

**North Weld County Water District Account #**

I authorize North Weld County Water District to instruct my financial institution to make my utility payment from the account listed below. If at any time I decide to discontinue this automated payment plan, I will notify North Weld County Water District.

- **Customer Name (as shown on utility bill):**
- **Daytime Phone:**
- **Service Address:**
- **Zip:**
- **Mailing Address, if different:**
- **Date:**
- **Signature:**
- **Banking Information**
  - **Checking □**
  - **Savings □**

  Please enclose a voided check. This is a requirement.